



Helping to reach your financial summit

Hoyt Lakes
283 Kennedy Memorial
Dr
PO Box 200
Hoyt Lakes, MN 55750

Biwabik
222 Main Street
PO Box 935
Biwabik, MN
55708

Virginia
921 South 17th
Street
Virginia, MN 55792

Ely
1321 East Sheridan
St
Ely, MN 55731

Hibbing
2540 East Beltline, Ste
1
Hibbing, MN 55746

NorthRidge Community Credit Union Remains Open to Serve

Credit Unions are an essential service and are open to serve during the shelter-in-place order for Minnesota.

Hoyt Lakes, Virginia, Biwabik, Ely, and Hibbing – As financial institutions are an essential service, NorthRidge Community Credit Union (NorthRidge) remains open to serve members during this the shelter-in-place order declared by Governor Walz on March 25th at 2:00pm. This order is effective from **Friday March 27th 11:59pm till Friday April 10th 11:59pm.**

NorthRidge Community credit union deposits are insured by the National Credit Union Administration (NCUA) per individual up to \$250,000, just as bank deposits are insured by the FDIC. Members can rest assured their money is safe.

The health and safety of members and staff remain a top priority. Therefore, Virginia and Hoyt Lakes drive thru hours will be 8am-5pm Monday-Friday. Hibbing, Ely, and Biwabik branches will remain temporarily closed. Night drops in every branch will be checked throughout each day for deposits. ATM Access in Ely and Biwabik will remain available.

In addition, NorthRidge Community Credit Union urges members to use Remote Deposit Capture (Mobile Deposit of checks), online and mobile banking for transfers between accounts or to other members, or call our new contact center at (877)-672-2848 (all branch phone numbers also remain active) to make transfers or ask questions about financial options. If you need to access your safe deposit box, please call ahead to set up an appointment. If you have a safe deposit box in Biwabik, you will still have access, please call to schedule a time.

NorthRidge Community Credit Union offers a range of solutions to help members manage through temporary or extended periods of reduced or lost income. If you as a member or someone you know needs immediate financial counseling or assistance please reach out to our team at 877-672-2848 or membersolutions@nrccu.org

In addition, the Minnesota Credit Union Network (MnCUN) introduced a website with additional resources from financial counseling to food insecurity for Minnesotans during the COVID-19 pandemic: www.mncun.org/ConsumerCoronavirusResources.

Consumers are urged to work with their credit union on any financial concerns they may have, rather than withdrawing large amounts of cash. Any withdrawal of cash eliminates the NCUA insurance and could put people's public safety at risk.

Furthermore, NorthRidge Community Credit Union encourage the following guidance from the CDC, law enforcement, and Minnesota's Attorney General:

Call us Toll-Free at 1-877-672-2848
Or visit us at www.NRCCU.ORG



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The CDC is recommending using tap and electronic payments to minimize the risk of spreading COVID-19. Information can be found at:

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/workplace-school-and-home-guidance.pdf>

Minnesota's Attorney General Keith Ellison has advised consumers to be hyper-aware of COVID-19 scams and report price gouging. Information can be found at:

https://www.ag.state.mn.us/Office/Communications/2020/03/13_CoronavirusScams.asp

“We recognize that with the rapid pace of the COVID-19 situation, this is an unprecedented time filled with uncertainty.” Nicholas Mathiowetz said. “NorthRidge Community Credit Union is committed to assisting our membership and meeting the financial needs through this situation. We want to help them through this time so they can be prepared for the future. We want our members to know that we understand the importance of our service and the responsibility that it entails, and we take that responsibility very seriously. Your credit union is here for you.”

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Or visit us at www.NRCCU.ORG